Payment Card Industry (PCI) Compliance and Your Phreesia Partnership

Cyber crime rates are rising fast and healthcare organizations, with their large stores of patient data and relative ease of entry, are prime targets for thieves. According to independent research by the Identity Theft Resource Center (ITRC), 377 healthcare facilities experienced a data breach event in 2016.

What is PCI and Why is it Important to Your Healthcare Organization?

- The Payment Card Industry Data Security Standard (PCI DSS) is a set of requirements designed to ensure that all companies and organizations that process, store or transmit credit card information maintain a secure environment.

- The standard is enforced by the five major credit card brands through an annual compliance validation process.

- Annual validation, which assesses security at a given point in time, is just one component of an organization-wide, ongoing PCI compliance effort

How Does Phreesia Address PCI Requirements?

- As a payment facilitator with specialized services for healthcare organizations, Phreesia accepts a certain level of responsibility for its clients' security and PCI compliance.

- Phreesia performs regular data security audits on its network and engineering development processes. Phreesia's IT network also undergoes frequent penetration testing and vulnerability scanning.

- Phreesia's platform uses end-to-end encryption and tokenization to secure data during the payment transaction process. Card information is never stored by Phreesia.

- Because of Phreesia's attention to PCI requirements, the process of validating and maintaining PCI compliance is much simpler for its clients.

- While a standard annual PCI Compliance Self-Assessment Questionnaire typically has 326 verification requirements, the SAQ for Phreesia clients has 83 requirements. And for clients who only process cards with Phreesia, that number drops to 43.

What does Phreesia Expect From its Clients?

- Phreesia expects its clients to follow best practices for safeguarding data, including operating a secure wireless network, conducting regular vulnerability scans and completing annual PCI compliance validation.

> Phreesia's clients benefit from its **innovative point-of-service platform**, its **commitment to security** and its efforts to **simplify** the PCI compliance process.

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